

# Welcome to Wolf Laurel!

Below are a few things to help you get settled into your new neighborhood:

## **WLPOA**

WLPOA stands for the Wolf Laurel Property Owners' Association. Wolf Laurel is a gated community and the WLPOA is a nonprofit organization that is completely owned and governed by its residents.

## **Dues**

The WLPOA dues of \$190.00 and the Village Club dues of \$385.00 (if applicable) are billed annually in February and are due by April. All payments received after the deadline will incur a \$25.00 late fee.

## **Websites**

The WLPOA website is [wolflaurelpoa.com](http://wolflaurelpoa.com). This website has a *lot* of useful information, especially for new homeowners. This also includes our Member Directory. The password to access this directory is *Mountainviews*. Please refrain from sharing this password with anyone outside of the Wolf Laurel WLPOA community. If you do not want your contact information included in the Member Directory, please let a WLPOA staff member know.

If you are a Village Club member, we encourage you to follow the Wolf Laurel Village Club on Facebook.

Local hikes within and around the gates of Wolf Laurel can be found at [newprism.com/wolflaurelhikes/](http://newprism.com/wolflaurelhikes/) and includes trail names, distances, and GPS directions to each trailhead.

## **The Community Center**

One of the benefits of being a WLPOA member is having access to the Community Center, including the use of the wifi and the library. The wifi network is *POAGuest*. There is no password associated with this network. The library, including the movies, puzzles, and games, can be checked out using the honor system. Returns can be placed in the drop box within the foyer. Donations of gently used items are also accepted and greatly appreciated. During the peak season (April through October), office hours are Monday through Friday from 9:00 AM to 4:00 PM. The Community

Center is open from 9:00 AM to 6:00 PM Monday through Friday, and from 10:00 AM to 2:00 PM on Saturdays and Sundays. Outside of the peak season, both the office and the Community Center are open Tuesday through Thursday from 9:00 AM to 3:00 PM.

### **Mail and the Package Cabin**

The United States Postal Service in Mars Hill is responsible for assigning mailboxes and distributing keys within the Wolf Laurel Community. They are located at 65 South Main Street in Mars Hill and can be contacted at (828) 689-4141.

Another benefit to being a WLPOA member is having access to the Package Cabin. This is the location within Wolf Laurel in which all parcels that are too large to fit in residential mailboxes are delivered. (I.e., USPS, UPS, FedEx, DHL, Amazon, etc.) The address to the Package Cabin is 125 Valley View Circle and the telephone number is (828) 380-5854. Every POA member is assigned a four-digit PIN to access the Package Cabin. These PINs are not to be shared with members outside of the household to which they are assigned. For entry to the Package Cabin, press the pound key (#) followed by your assigned four-digit PIN. The entry door will beep, signifying that the magnetic unlocking mechanism has been activated. Rather than turning the handle to open the door, gently push the handle in (toward the building) and then pull it out (toward you). Please promptly pick up your packages after they have been delivered. Failure to do so may result in packages being returned to the sender.

### **Trash**

Wolf Laurel and the surrounding areas do not have residential trash pickup. All residential trash and recyclable items (cardboard, glass, and plastics) must be individually separated and disposed of at your residing county's solid waste collection centers. The following websites provide information, as well as the locations and hours of operation for Madison and Yancey County collection centers:

Madison County - [madisoncountync.gov/collection-centers.html](http://madisoncountync.gov/collection-centers.html)

Yancey County - [yanceycountync.gov/departments/public-works](http://yanceycountync.gov/departments/public-works)

The closest solid waste collection center to the Wolf Laurel neighborhood is Madison County's Ebbs Chapel Collection Center at 238 Laurel Valley Road in Mars Hill. Yancey County residents can obtain access to Madison

County's waste collection centers but at an additional fee. More detailed information can be found by contacting (828) 649-2311 or by visiting the Madison County Landfill at 271 Rudisill Road in Marshall.

**Important Telephone Numbers/Email Addresses:**

POA - (828) 689-9229

Village Club - (828) 689-4089

Liz Benson (POA Director) - [liz@wolflaurelpoa.com](mailto:liz@wolflaurelpoa.com)

George Selman (Seasonal Village Club Manager) - [george@wolflaurelpoa.com](mailto:george@wolflaurelpoa.com)

Carol Jones - Village Club [carol@wolflaurelpoa.com](mailto:carol@wolflaurelpoa.com)

Caitlin Bush (Programs and Activities Coordinator) - [caitlin@wolflaurelpoa.com](mailto:caitlin@wolflaurelpoa.com)

Roads, Maintenance, and Security - (828) 680-9162

Front Security Gate - (828) 689-2111

Back/Preserve Security Gate - (828) 380-5024

**Electricity**

French Broad Electric Membership Corporation - (828) 649-2051

**Water**

Carolina Water Service of North Carolina - (800) 525-7990

**Gas**

Blossman Gas - (828) 682-2118

Suburban Propane - (828) 252-4733

**Telephone/Internet/Television**

French Broad Electric Membership Corporation - (828) 649-2051

Zito Media - (800) 365-6988

Frontier Communications - (877) 290-3949